

# Working Life And Problem Faced By Gunman Securities of Indian Overseas Bank In Coimbatore

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**Abstract-** Security personnel play a crucial role in maintaining the safety and security of financial institutions, such as banks. This abstract presents a qualitative study conducted to explore the working life and challenges faced by security personnel, specifically the gunmen, employed at Indian Overseas Bank branches in Coimbatore, India. The research aimed to delve into the multifaceted aspects of their roles, the nature of challenges encountered, and their coping mechanisms. The study employed semi-structured interviews with a sample of gunman security personnel, supplemented by observations and document analysis. Thematic analysis was utilized to identify recurring patterns, themes, and insights emerging from the data. Preliminary findings indicate that the working life of gunman security personnel at Indian Overseas Bank branches in Coimbatore is characterized by a combination of routine tasks, periods of heightened vigilance, and occasional stressful situations. The challenges faced by these personnel encompass a range of issues, including but not limited to, physical security risks, long working hours, inadequate training, limited career advancement opportunities, and psychological stressors.

**Keywords-** Banking sector, Safety, Security risks, Coping mechanisms, Training, Career advancement

## I. INTRODUCTION

Gunman security are professionals who are responsible for ensuring the safe transportation of cash and valuables from one location to another. They face various risks and challenges in their job, such as robbery, violence, accidents, and stress. These factors can have a significant impact on their psychological well-being and job satisfaction, which in turn can affect their performance and motivation. Therefore, it is important to understand how gunman securities cope with their job demands and what factors influence their work attitudes and behaviors. I will explore the psychological impact and job satisfaction of gunman securities in ensuring the safe transportation of cash and valuables. I will review the relevant literature on the topics of job security, psychological well-being, affective commitment, and job performance. I will also discuss the mediating and moderating mechanisms that

explain the relationships between these variables. Finally, I will provide some implications and recommendations for improving the working conditions and outcomes of gunman security.

## STATEMENT OF THE PROBLEM

The security personnel, specifically the gunmen, employed at Indian Overseas Bank branches in Coimbatore, India, face a myriad of challenges in their working life. Despite their pivotal role in ensuring the safety and security of the bank premises, there is a paucity of research addressing the specific issues encountered by these personnel. Therefore, this study aims to investigate the working life and challenges faced by gunman security personnel at Indian Overseas Bank branches in Coimbatore.

## OBJECTIVES

1. To investigate the psychological challenge faced by gunman securities in safeguarding the transportation of cash and valuables.
2. To explore the impact of the job on the mental health and well-being of gunman security.
3. To investigate the training and preparation provided to gunman securities to influence their psychological well-being and job satisfaction.
4. To examine the risk associated with the transportation of cash and valuables on potential robberies and threats.
5. To analyze the legal framework governing the safe transportation of cash and valuables, license requirements, insurance coverage, etc.

## SCOPE

Learn about the gunman security who protects cash and valuables during transportation. Understanding the difficulties that they face, such as security threats and managing high-risk situations. A study into the skills and training required, like firearms training and knowledge of security protocols. Consider the impact on the gunman's physical and mental well-being due to stress and long working

hours. Investigating the process of assessing potential risks and implementing preventive measures to ensure the safety of cash and valuables.

### LIMITATION OF THE STUDY

The psychological impact on armed security personnel involved in safeguarding cash and valuables is complex. Job satisfaction may vary, factors such as stress, heightened alertness, and potential exposure to dangerous situations can contribute to both positive and negative psychological effects. Understanding and addressing these impacts are crucial for ensuring the well-being and effectiveness of these individuals in their roles.

## II. REVIEW OF LITERATURE

**JohanAriffJafari (2024)** Fintech development has amplified cybercrime, prompting trust and security concerns in banking. While earlier research predominantly viewed Fintech adoption through a tech-centric lens, emphasizing its benefits, there is a paucity of studies on cognitive resistance arising from Fintech controversies. This review synthesizes previous Fintech literature on behavioral intentions in banking, emphasizing the role of trust, security, and other factors, and highlights existing research gaps. Utilizing the ROSES (Reporting standards for Systematic Evidence Syntheses) framework, a Systematic Literature Review was conducted, analyzing 26 articles from Scopus and Web of Science (Woos) databases (2009–2022).

Tan soofun(2010) Bank is one of the examples of an institute that uses Information Technology (IT) in its daily task to fulfill the organization's and customers' needs. Business transaction, money transfer, ATM, credit card, and loan are some tasks that were done every day. Customers' personal information stored by the bank is also considered private and should not be disclosed to anybody without authorization. Only legal staff and legal bank customers can perform any of the tasks. Thus, a 15 | P a g e bank has its own system to ensure their transaction works the way it is and prevent any activity that could cause loss to the organization and its clients or customers. Whether like it or not, some irresponsible people always existed to challenge the robustness of a banking system. Even an amateur that claimed themselves as a hacker could transfer a sum of money from another account to his or her account without noticing.

### III. METHODOLOGY USED IN THIS STUDY

**Research Design:** This Research was aimed at analyzing the Brand preference of women cosmetics accordingly.

**Sample Size:** The sample size is 114 respondents.

**Data Collection:** Data are facts may be derived from several source. Data is of two types Primary and Secondary.

#### Primary data

The primary data for the presents study is collects through questionnaire method. A well-structured and closed ended questionnaire used.

#### Secondary data

Secondary data refers to information that has already been collected by someone else. It can be things like research studies, surveys, or government reports. It's a great resource for gathering information without having to do all the research yourself.

**TABLE: SIMPLE PERCENTAGE ANALYSIS**

Factors	Options	No. of Respo ndents	Percentage
Age	25-30	3	14.3%
	31-40	13	61.9%
	Above 40 years	5	23.8%
Monthly Income	10000-15000	57	50%
	20000-250000	22	19%
	25000 and above	21	19%
Experience	More than 1 year	5	23.8%
	Less than 1 year	2	9.5
	More than 2 years	14	66.7

**Source: Primary Data**

### INTERPRETATION

The above table showed that 14.3 % of the respondents were between the age of 25-30, 61.9% of the respondents were between the age of 31-40, 23and 8% of the respondents were above 40years.The above table shows that 9.5% of the respondents were getting salary between 10000-15000, 76.2% of the respondents were 20000-25000, 14.3 %of the respondents were 25000 and above The above table showed that 23.8% of the respondents have experience more

than 1 year, 9.5% of the respondents have experience less than 1 year, 66.7% of the respondents have experience more than 2 years.

#### IV. FINDINGS

- Majority of the respondents were between 31 – 40.
- Majority of the respondents have salary between 20000-25000.
- Majority of the respondents have more than 2 years' experience.
- Majority of the respondents work from 8:00 AM to 4:00 PM.
- Majority of the respondents have better treatment in society.

#### V. SUGGESTIONS

- Remain vigilant at all times. Pay attention to your surroundings and be on the lookout for any suspicious activity.
- Familiarize yourself with the bank's security protocols and adhere to them strictly. This includes protocols for handling emergencies, such as robberies.
- Maintain a professional demeanor at all times. Your appearance, behavior, and communication should inspire confidence and security.
- While security is your priority, offering friendly and helpful customer service can enhance the overall banking experience for customers.
- Maintain clear and effective communication with other security personnel, bank staff, and law enforcement if necessary.
- Stay in good physical condition. This is important for being able to respond quickly and effectively in emergency situations.

#### VI. CONCLUSIONS

The working life of a gunman employed by Gunman Securities at the Indian Overseas Bank in Coimbatore presents a unique set of challenges and responsibilities. These individuals play a crucial role in ensuring the safety and security of bank premises, staff, and customers. However, they also encounter various problems in the course of their duties. From managing long hours of standing guard to dealing with potential security threats, gunmen face physical and mental strains on a daily basis. Additionally, navigating the complexities of maintaining vigilance while adhering to stringent protocols and regulations can be demanding.

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